

Terms and Conditions of AI Singapore Courses

1. Registration

- 1.1. Registration of AI Singapore courses is through our website <https://reg.aisingapore.org/ai4i>
- 1.2. The data provided will be used for course administration including the conduct of any course-related surveys. The data may also be disclosed to relevant organisations that require the information such as partners, certification awarding bodies, examination agencies, and funding agencies.

2. Payment

- 2.1. Any registration of a course will only be confirmed upon receipt of full payment by AI Singapore. Payment of course fees is at registration.
- 2.2. Payment of course fees constitutes acceptance of the terms and conditions herein. Payment can only be made via our online payment system.
- 2.3. You will not be placed in the course unless payment is received 7 working days prior to course commencement.

3. Course Confirmation

- 3.1. The course confirmation is based on the declaration that:
 - a. You are a Singapore Citizen / Permanent Resident
 - b. You are 17 years old and above
 - c. For placement in the AI4I – Practical Foundations in AI with Python course, you are required to complete the “Intro to Python for Data Science” with at least (3525 XP score) 75% of total XP score
- 3.2. The course confirmation shall be withdrawn if it is found that you do not satisfy the eligibility criteria.
- 3.3. In event that the course confirmation is withdrawn due to inaccurate and untruthful declaration by you, AI Singapore shall withdraw the course confirmation without any refund of the course fee paid or any recourse to the participants.

4. Changes and Modifications

- 4.1. AI Singapore course schedules including course content, course fees and course availability are subject to change.
- 4.2. Your recourse in the event of any changes stated in paragraph 3.1, is limited to one of the following:

- 4.2.1. Enroll in the same course with a later start date. If there has been a change in course fees for the same course, you will pay to AI Singapore the difference between the fees.
- 4.2.2. Enroll in another course conducted by AI Singapore. If the fees of the replacement course selected costs more than what has already been paid to AI Singapore, you will pay to AI Singapore the difference between the fees. Conversely if fees of the replacement course selected cost less than what has already been paid to AI Singapore, AI Singapore will make a refund of the difference to you.
- 4.2.3. Withdraw from the course. AI Singapore will make a full refund of the fees if you have already paid the fees

5. Cancellation and Refunds

- 5.1. If AI Singapore cancels a class: AI Singapore reserves the right to cancel any class at its absolute discretion without assigning any reason for such cancellations. In the event that your class is cancelled prior to its commencement, AI Singapore will make a full refund of all course and assessment/examination fees (if any) already paid by you.
- 5.2. If you cancel a registration: All cancellation requests must be received in writing. If notice of cancellation is given:
 - a. Fourteen (14) working days or more before class starts - 100% refund of all course and assessment/examination fees (if any) paid.
 - b. Seven (7) working days or less before class starts - 50% refund of all course and assessment/examination fees (if any) paid.
 - c. "No-show" on first day of class or after class start date - No refund of all course and assessment/examination fees (if any) paid.

6. Funding

- 6.1. IMDA provides course fee support for individuals qualified for the programme under the TeSA Critical Infocomm Technology Resources Programme+ (CITREP+).

Category	Course Fee Support (CITREP+)
Full-Time National Servicemen (NSF) OR Students	Up to 100%
SME-sponsored Singapore Citizens / Permanent Residents OR Singapore Citizens (40 years and above)	Up to 90%

Singapore Citizens (below 40 years) / Permanent Residents	Up to 70%
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- 6.2. Participants who wish to claim for CITREP+ funding must submit their online claim applications to IMDA via ICMS upon successful completion of course or certification completion. Please refer to [Claim Application Guide](#) for detailed application procedure.
- 6.3. All claims for CITREP+ disbursement must be submitted to IMDA within three (3) months from completion date of the course (including all assessments and projects where applicable).

7. Completion of Course and Issuance for Certificates

- 7.1. The AI Singapore certificate will be issued to participants who have:
- successfully completed the course (including all assessments and projects where applicable). For the issuance of the certificate for AI4I – Practical Foundations in AI with Python course, you are required to complete “Data Scientist with Python” track with 75% of total XP (ie 74,783 XP out of 99,710 XP); and
 - achieve 75% attendance in the face-to-face sessions.

8. Reprint of Certificate

Description	Charges (including GST)
Reprint of certificate	S\$10.70
Administrative Fees (includes handling + local registered mail)	S\$10.70
Courier charges if required	S\$53.50

9. Disclaimer

- 9.1. Although the courses conducted by AI Singapore are for educational purposes, neither AI Singapore nor its employees make any representations, warranties or guarantees the qualification or employment appointment or that you will obtain any particular result, including, without limitation, passing any assessment/examination or mastering any particular discipline or skill or achieve any other tangible result.
- 9.2. AI Singapore or its employees shall not be liable to you or any third party for any personal injuries or any damages whatsoever (including, without limitation, direct, indirect,

incidental, consequential, special, exemplary or for lost profits) resulting from your application for or attendance of any course conducted by AI Singapore.

- 9.3. You agree to defend, indemnify, and hold harmless AI Singapore, its subsidiaries, officers, directors, employees, agents, affiliates and partners from and against any claim, demand or legal proceeding, including legal expenses, made by any third party or arising from or out of your breach of the terms and conditions herein.

10. Governing Law

- 10.1. These terms and conditions herein are governed solely by the laws of Singapore. You hereby consent to the exclusive jurisdiction and venue of courts in Singapore in all disputes arising out of or relating to your application for or attendance of any course conducted by AI Singapore.

Declaration

I declare that the information provided here is true to the best of my knowledge at the point of registration. Should any information be found inaccurate upon verification or audit by AI Singapore, AI Singapore reserves the right to withdraw me from the course without any refund of the course fee paid or any recourse to me.